BHSL NEWSLETTER





HYDROPOWER SERVICE CENTER IN BHUTAN

"Committed to best of best service quality"





BHSL CELEBRATES ITS FORTH ANNIVERSARY

On 23rd October, 2016, BHSL celebrated its 4th year of incorporation. Customarily, the event unfolded with LHABSANG THRUSEL at the Corporate Alter Hall for the successful business operation and wellbeing of the employees. The august event was graced by Dasho Chhewang Rinzin, Honorable Managing Director of Druk Green Power Corporation Limited, accompanied by senior government officials and sector heads of the region. Honorable Dasho briefly addressed the management team and the employees of BHSL underpinning the importance of the facility in enhancing the Bhutanese capacity and congratulated BHSL members for successfully completing its 4th year of its business operation.



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From the CEO's Desk



From this 3rd News Letter, you would understand how BHSL has transformed in the business operation of Hydropower Service Center. Although, BHSL has commenced operation only towards the end of cluding certification levels of our members through 2014, we have carried out number of critical underwater components of various Hydropower Plants under Druk Green including the small hydropower plants of Bhutan Power Corporation Limited and gained adequate experiences in servicing the components.

All the reclamation of runners which had commenced in the year 2015 was delivered in the year 2016 and also carried out number of runners and We look forward to close association with our valued associated underwater components during the year. Besides the core business, BHSL also managed to obtained workload equivalent to Nu. 7.35 million from other Industries in Bhutan. HSC was visited by number of important dignitaries from Royal Government of Bhutan and heads of Corporations and appreciated the set-up and the quality services being For and on behalf of BHSL management and provided by BHSL. BHSL continued to ensure strict compliance of EHS and zero man-days lost during the year. BHSL also carried out number of corporate social responsibilities in and around Jigmeling.

During the year; Mr. Yves Rannou from GE had visited Bhutan and besides signing of the agreement with DGPC for the continuation of collaboration, the delegation of GE had the audience of the Prime Minister of Bhutan. The achievement of Annual Compact for the 2016 (Non-Financial & Financial) was 93.68% which indicates a sign of positive growth of the skills and performance of the employees.

During the year, Memorandum of Understanding was signed between the two Shareholders - Druk Green Power Corporation Limited and Alstom Renewable Holdings, France (now GE) to study the economic viability of adding manufacturing unit to the existing Hydropower Service Center.

In view of the fact that BHSL having state-of-art one stop Hydropower Service Center (HSC) for reclamation of hydro turbine components, and other associated components using advanced welding and machining process, including the thermal spray HVOF hard coating and located very close to the Hydropower Plants/Hydropower Projects in the North Eastern Region of India, BHSL had tried its best to market the services to the Owners/Developers of Hydropower Plants and Projects within the North Eastern Region of India.

BHSL has established Knowledge Transfer Center (KTC) and continue to train and upgrade the knowledge and skills of the employees of BHSL inthe various HR programs, to ensure team excellence, and ensure the quality services. BHSL has certified Quality Inspection team which is crucial for ensuring the right quality services.

We are established for our valued customers, and therefore would like to request each and every one to call or visit us at any time.

customers and successful year ahead.

Tashi Delek!

Thinley Dorji (Chief Executive Officer)

team.



On 7th January, 2016, Honorable Chief Justice of Bhutan, Dasho Tshering Wangchuk visited the Hydropower Service Center (HSC) accompanied by senior government officials. His Excellency expressed his appreciation for the state of the art facilities being set up at the Hydropower Service Center (HSC).



The Chief Executive Officer (CEO) of Druk Holding and Investments accompanied by senior Officials of DHI visited BHSL on 14th January, 2016. The Chief Executive Officer expressed his appreciation at BHSL's set-up and the facility. He congratulated the employees for its success and the scale of progress it has achieved.



On 5th February, 2017, on the joyous occasion of the birth of the GYALSE of Bhutan, the members of BHSL family visited the Jigmicholing Dratsang at Jigmicholing, Sarpang and offered butter lamps to mark the historic event for the long life of the GYALSE.



On 26th February, 2016, BHSL management signed the Performance Linked Incentive Scheme (PLIS) target for 2016 with various functional Heads and Leads. This model is aimed at encouraging employees to work harder towards achieving both the individual and the collective goal of the company.



The Chairman of Bhutan Hydropower Services Limited, Dorji P. Phuntshok accompanied by senior Officials of DGPC visited BHSL on 24th March, 2016. The Chairman expressed his appreciation and congratulated the employees for the commendable success and progress made by the employees in its 3rd year of its business operation.



On 18th March, 2016, Dr. Samdrup Chhetri, Executive Director of the Center for Gross National Happiness provided a guest lecture to the members of BHSL on "Gross National Happiness (GNH)", a guiding philosophy and development paradigm of Bhutan.



The management & employees of BHSL organized a cleaning campaign in and around BHSL premises on 26th March, 2016, as part of the vibrant E-initiatives program instituted at BHSL. The event was organized to enhance the E-initiatives practices and traditions at BHSL aimed at ensuring and maintaining the cleanliness and the pristine environment of BHSL.



Mr. Thinley Dorji on 31st March, 2016 took over the charge of the BHSL management as the new Chief Executive Officer from Mr. Tenzin, the outgoing Chief Executive Officer. Prior to this new assignment, Mr. Thinley Dorji has served as the Chief Executive Officer of Dagachhu Hydropower Corporation Limited. The handing taking ceremony was attended by the Chairman, Board Members and the employees of BHSL.



The management & employees of BHSL planted tree saplings inside BHSL premises on 22nd April, 2016, as part of the E-initiatives program. The plantation program was also undertaken to commemorate the Earth Day. The event was organized to enhance the E-initiatives practices and traditions at BHSL in an attempt to ensure the pristine environment of BHSL.



On 10th May, 2016, a team led by Deputy Chief Executive Officer, Dungsum Cement Corporation Limited (DCCL) accompanied by senior officials visited the HSC to examine and implore the prospect of potential business collaboration between BHSL and DCCL.



In what is to be yet another significant milestone and historic event for BHSL in 2016 the maiden Pelton runner received from Basochhu Hydropower Plant (BHP), Druk Green Power Corporation Limited (DGPC) for reclamation was successfully cleared the Final Acceptance Test (FAT) on 2nd June, 2016. To commemorate this achievement a joint plantation program was carried out to that effect. The plantation program was also undertaken to commemorate the Social Forestry Day in Bhutan.



On 18th June, 2016, BHSL management and employees inaugurated the multi-purpose hall for its members. BHSL invariably believes in "the health of the members is the health of the company". The facility was constructed to enhance and promote healthy lifestyle amongst its employees through games and sports.



A team of senior officials from Agriculture Machinery Center (AMC), Ministry of Agriculture, visited the HSC on 24th June, 2016. The team expressed their interest to implore the prospect of collaboration between AMC and BHSL in some of the prospective areas such as fabrication and supply of agriculture machinery parts from BHSL to AMC.



The Chairman of Bhutan Hydropower Services Limited, Dorji P. Phuntshok accompanied by Director Finance, DGPC visited BHSL on 2nd July, 2016. The delegates reviewed the process flow adopted at BHSL. The team were impressed with the processes prepared and implemented for reclamation works inside HSC.



Her Excellency the Minister of Works and Human Settlements, Lyonpo Dorji Choden, accompanied by senior government officials visited BHSL on 12th August, 2016. Lyonpo expressed her appreciation and congratulated the management and employees of BHSL. Her Excellency also addressed the management and staff on the roles and responsibilities of a state-of-the-art Hydropower Service Center in building Bhutanese capacity.



On 18th August, 2016, a team of National Council of Bhutan visited the Hydropower Service Center. The Council Members were highly impressed on the set up and the members of National Council of Bhutan expressed their appreciation for BHSL for being fully manned by Bhutanese employees.



TALK ON HUMAN VALUES & PROFESSIONAL ETHICS

A group of practitioners of universal human values of simplicity and humility led by Shri Ganesh Prasad Bagaria, a retired Associate Professor of Hard-court Butler Technological Institute, Kanpur, India provided a guest lecture to the employees of BHSL on 1st September, 2016 on an invitation from the management. The context implores prospect of understanding the role of education in ensuring Right Understanding of one's own imagination leading to Right Evaluation of requirements on basis of Natural Acceptance.



In yet another significant milestone of BHSL in 2016, on 3rd September, 2016, BHSL lifted and successfully dispatched Pelton Runner 3648 received from Tala Hydropower Plant (THP), Druk Green Power Corporation Limited (DGPC) after complete reclamation and HVOF Coating works.



HIS HOLINESS PADSALING TRULKU BLESSES BHSL EMPLOYEES

On 13th September, 2016, BHSL was blessed by the visit of His Holiness the Padsaling Trulku. His Holiness blessed the facility at the Corporate Office and the Hydropower Service Center (HSC). Besides, His Holiness also blessed the employees and their family members at the Ugyenling Township.



IMS CONDUCTS TRAINING ON ADVANCE OFFICE MANAGEMENT

The management organized an inhouse 3 days training program in coordination with the Institute of Management Studies (IMS), Thimphu on "Advance Office Management", at BHSL. The training was attended by the members of the management team and employees from 17th to 19th October, 2016. This program was aimed at enhancing the capacity of its members.



On 26th October, 2016, delegates from Royal Institute of Governance & Strategic Studies (RIGGS), Phuentsholing visited the HSC. The delegates expressed their appreciations for the set-up and operational structure of the HSC. The delegates congratulated the team for successfully operating a state-of-the-art facility contributing to the nation building process.



Honorable Managing Director, Punatsangchu Hydroelectric Project Authority (PHPA-I and PHPA-II), Shri R. N. Kazanchi accompanied by Joint Managing Director, Dorji P. Phuntshok visited the Hydropower Service Center (HSC) on 5th October, 2016.



On 8th November, 2016, Managing Director, Penden Cement Authority Limited (PCAL) visited the Hydropower Service Center (HSC). The visit was aimed at kick starting a prospective business collaboration between BHSL and PCAL for some critical components of PCAL.



On 8th December, 2016, the 14th General Review Meeting (GRM) was convened. The General Review Meeting was primarily convened to review the annual progress of each function and also to address employee's concern and difficulties for the preceding year and to chart ways forward.



On 17th December, 2016, BHSL management and employees joined the nation in commemorating the 109th National Day of Bhutan.

Adoption of Occupational Health and Safety Practices

In 2016, Bhutan Hydropower Services Limited (BHSL) was awarded a certificate for adopting Good Occupational Health and Safety (OHS) Practices in the organization by the Ministry of Labour and Human Resources (MoLHR), Royal Government of Bhutan. BHSL was also awarded the certificate for adopting Good Occupational Health and Safety (OHS) Practices in 2015. One of the eight core values of BHSL is "Safety", being committed to safety without compromises. On 24th May, 2016, BHSL successfully concluded the EHS audit conducted by General Electric (GE), India.

Marketing and prospecting local industries in 2016

In the year 2016, BHSL apart from services rendered to Druk Green Power Corporation Limited, BHSL also provided its services to cater the needs of some of the local industries within Bhutan. BHSL also entered into Memorandum of Understanding (MoU) with following local industries:

- On 10th May, 2016, a team led by Managing Director of Dungsum Cement Corporation Limited 1) (DCCL) visited BHSL for a business development meeting with BHSL team. BHSL and Dungsum Cement Corporation Limited signed a Minutes of Meeting (MoM) for the rebuilding of DCCL's Coal Mill Rollers and to repair other associated mechanical components, apart from rewinding of indus-
- On 19th August, 2016, during the opening ceremony of the FMCL, a Memorandum of Understanding 2) (MoU) was signed between FMCL and BHSL to collaborate on the repair and maintenance of farm machinery parts for FMCL.



A team led by Mr. Thinley Dorji, Chief Executive Officer, BHSL and accompanied by Mr. Cheten Norbu, Engineering Lead represented BHSL in the 34th TCC & 34th Eastern Regional Power Committee (ERPC) Meeting at Kolkata. The team from BHSL made a presentation at the 34th ERPC meeting on the facilities and capabilities of BHSL aimed at the Eastern and Northeastern region power constituents in India on 18th and 19th November, 2016. The meeting was attended by the top management and decision makers from power sector, private power developers, representatives from state governments and senior government officials from Ministry of Power, India.

BHSL prospects its market in neighboring India

A team from BHSL led by the Chief Executive Officer, accompanied by Sales & Marketing Officer undertook a second round of prospecting for future business development in neighboring states in India, from 26th June, 2016 to 30th June, 2016. The team made presentations to the private sector hydro developers located in Sikkim, India and also to the Ministry of Power, State Government of Sikkim. This is yet another milestone in introducing BHSL and its specialized services to neighboring states of India.

Best Employee of the year

In 2016, Mrs. Tulashi Gurung, Janitor, was recognized as the best employee of the year and awarded a certificate of merit for her special and consistent contributions made to BHSL. This award is aimed to motivate employees to perform better at workplace.



Major Hydro components serviced at BHSL in 2016

In the year 2016, BHSL successfully repaired/reclaimed, hard coated and dispatched the following hydro runners and its associated underwater components to key hydro power plants under Druk Green Power Corporation Limited:

- 1) 1 no. of Pelton Runner of Basochhu Hydropower Plant, dispatched after reclamation works;
- 2) 2 nos. of Nozzle Stem, 1 No. Nozzle Hood, 1 No. Wearing ring, 1 No. Deflector Blade of Basochhu Hydropower Plant, dispatched after repair works;
- 3) 2 nos. of Pelton Runners of Chhukha Hydropower Plant, dispatched after reclamation and HVOF Coating works;
- 4) 24 nos. of Nozzle Liners, 1 set MIV Seals & 6 nos. of Spear Tips of Tala Hydropower Plant, dispatched after reclamation and HVOF coating works;
- 5) 3 Nos. of Pelton Runners of Tala Hydropower Plant, dispatched after reclamation and HVOF coating works:
- 5) 5 nos. of Nozzle Heads of Tala Hydropower Plant, dispatched after reclamation and HVOF coating works;
- 5 nos. of Nozzle Liners of Tala Hydropower Plant, dispatched after reclamation and HVOF coating works;
- 7) 2 set MIV seals of Tala Hydropower Plant, dispatched after reclamation works;

Publication Team

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BHSL owns a state-of-the art facility for complete reclamation and hard coating of Hydro Turbine components, with highly sophisticated CNC Machines and Robotic facilities

